



## Project management services

Nevion offers a set of services to its customers that provide total life cycle support. From the moment Nevion's customers decide to buy Nevion products or services, we offer implementation, help and support during the use of our products and services.

During the implementation phase of a project, Nevion offers professional services. After the implementation, we offer go-live assistance and various levels of service level agreements to support our customers over and beyond the terms in our standard warranty & repair offering.

### Project Management (Item No. 23200)

Using a proven methodology Nevion's project team will effectively manage project deliverables to ensure that systems meet their required specifications and that project delivery is on time and within budget.

All the professional services staff are experienced in the delivery of Nevion-supplied digital broadcast systems and the delivery and integration of third party devices.

During delivery and implementation Nevion's project team will:

- Facilitate the creation and administration of project delivery plans
- Create and execute project work plans
- Manage the internal day-to-day operational aspects of projects
- Manage implementation of projects—release cycle
- Perform risk management
- Maintain a formal change control procedure

### Benefits snapshot

- Co-ordination of resources across multiple locations and activities
- Improved communication
- Quality control that ensures sufficient measurables are identified and monitored regularly as well as delivery of suitable products
- Cost savings and decreased time-scales due to an increased efficiency in the running of projects

Nevion's project team can also provide bespoke:

- Requirement gathering services
- Project management / Scheduling services
- Testing services
- Release and deployment management
- Stakeholder reporting services



## Project support office

Nevion's project support office provides a global presence within Europe, APAC and the Americas to support the delivery of project to or on behalf of our customers.

The project support office has access to senior program staff and a pool of resources from all offices and partner network.

## Professional services product offering

When Nevion is project managing a project for delivery, the time and effort needed will typically be proposed as a quotation from Nevion for professional services effort needed to carry out the project. The professional services effort will vary depending on required skills and time needed to carry out the project.

Customers may also need Nevion's involvement in existing or new projects and for budgetary purposes; Nevion has a range of different professional services products that may be ordered.

# CONTACT INFORMATION

## The Americas

Monday to Friday 08:30 – 18:30 PST/PDT

**(866) 515-0811** (Toll-free from North America)

**+1 805 247-8560** (From outside North America)

[support@nevion.com](mailto:support@nevion.com)

## Europe, Middle East and Africa

Monday to Friday 08:00 – 18:00 CET/CEST

**+44 1914 111 666**

**+47 33 48 99 97**

[support@nevion.com](mailto:support@nevion.com)

## Asia Pacific

Monday to Friday 09:00 – 17:30 SGT

**+65 68 72 93 61**

[support@nevion.com](mailto:support@nevion.com)

**nevion.com**