

Nevion Announces Opening of First Dedicated Service Operations Center

New center in Poland to provide support, pro-active monitoring and training, services

Oslo, Norway, 12 September 2018 – [Nevion](#), the award-winning provider of virtualized media production solutions, has announced the opening of its first dedicated Service Operations Center in Gdansk, Poland. The center will deliver operational support, monitoring and management services to NeviON's customers.

In recent years, NeviON has moved from developing, selling and shipping hardware products, to conceiving, architecting and delivering mission-critical IP and SDN media networks based on software-defined technology.

These solutions have become fundamental to broadcasters' and service providers' core businesses. As a result, customers are asking for a much deeper level of engagement – before, during and after the deployment of these solutions.

NeviON has responded by strengthening its service offering in recent years, which now includes consultancy, professional services, training and 24/7 support. This investment has translated in a dramatic increase in services revenue – [up 67% between 2016 and 2017](#).

The next phase for NeviON is to create specialized Service Operations Centers – the first of which NeviON is announcing today. Aside from providing the standard services already offered by NeviON, the Service Operations Center will provide a new remote pro-active media network monitoring service with real-time data-analysis, designed to ensure the optimum performance of customer networks and anticipate issues such a potential outages before they even develop.

"As the industry moves from baseband to IP and virtualization, the need for expertise has never been greater," said Geir Bryn-Jensen, CEO, NeviON. "Products, their functionality and their costs continue to matter of course, but the key to the success of IP media networks is now how they are architected, designed, controlled, monitored and supported – in other words, services provided by experts and guides. That is why NeviON is investing in service delivery and emphasizing the importance of people in today's media network solutions."

For more information about NeviON and its solutions, meet us at IBC2018 (booth 1.B71) or visit the [NeviON website](#).

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About NeviON

As the architect of virtualized media production, NeviON provides network and broadcast infrastructure to broadcasters, telecommunication service providers, government agencies and other industries. A pioneer in media transport, NeviON enables the transport and management of professional-quality video, audio and data – in real time,

reliably and securely – from the camera to the home. From content production to distribution, Nevion solutions are used to power major sporting and live events across the globe. Some of the world's largest media groups and telecom service providers use Nevion technology, including AT&T, NBC Universal, Sinclair Broadcast Group Inc., NASA, Arqiva, BBC, CCTV, EBU, BT, TDF and Telefonica.

For more information please visit www.nevion.com. Follow Nevion on Twitter @nevioncorp

Media Contacts

Media contacts: Whiteoaks International

Charlotte Barnfather

t: +44 (0)1252 727313

e: charlotteb@whiteoaks.co.uk