

Norway's TV 2 virtualizes support and monitoring of IP media network operations with Nevion's Service Operations Center

Highly effective and cost-efficient remote services prove invaluable during COVID-19 lockdown

Oslo, Norway, 6 April 2020 - [Nevion](#), award-winning provider of virtualized media production solutions, announced today that [TV 2](#), the largest commercial television broadcaster in Norway, is using Nevion's Service Operations Center (SOC) to provide proactive support and monitoring of its IP media network operations.

Having [moved to IP production in 2017 with Nevion's help](#), TV 2 initially chose Nevion's advanced remote services, in order to leverage the expertise and experience of the SOC's staff, and focus on its own core-competencies, including content creation. When the COVID-19 crisis developed, TV 2's decision to virtualize the support and monitoring of its IP media network operations proved to be invaluable as very few staff would have been able to be on-site to maintain the network.

Nevion [launched its SOC, in Gdańsk, Poland, in September 2018](#), in response to the growing demand from broadcasters for additional help with the day-to-day management of their media network solutions. The SOC is now Nevion's main operational unit for handling 1st line remote support, and backed its 2nd and 3rd line support teams across the world. The SOC also provides proactive remote monitoring, maintenance and troubleshooting services – effectively managing the health of a customer's media network on their behalf. In addition, Nevion's SOC provides a catalog of standard reports to customers, so that they too can analyze trends, and monitor system performance and network activities.

Terje Amundsen, Head of Content Technology, TV 2 said: "We were an early mover to IP in the facilities, which has enabled us to gain unprecedented flexibility in our production. As a broadcaster though, we need to concentrate our resources and efforts on the creation and delivery of a compelling programming for our viewers, so it made sense to use Nevion's experts to monitor and support of our IP media network. Nevion's SOC has enabled us to identify and fix potential issues before they have occurred, which has been extremely valuable to us. And of course, during the COVID-19 lockdown, having Nevion looking after our IP media network remotely has made our task to adapt to the new situation much easier."

Petter Kvaal Djupvik, Chief Operating Officer, NeviON concluded: "Over the past few years, NeviON has invested heavily in its ability to deliver projects and support customers remotely, and this has ensured we can continue to serve our customers even when it is not possible to be on site. Our SOC, in particular, has proved to be of great help to our customers, such as TV 2, which we are obviously very pleased about."

For more information about NeviON and its solutions, please visit the [NeviON website](#).

About TV 2

TV 2 is a commercial Norwegian broadcaster headquartered in Bergen and providing free-to-air channels, pay channel and Digital services as: TV 2 SUMO (OTT) and tv2.no. Core is: News, Sport and Program. TV 2 is known for many tech spin-off like: Vizrt, Mosart, Vimom, Wolftech and Electric Friends.

About NeviON

As the architect of virtualized media production, NeviON provides media network and broadcast infrastructure solutions to broadcasters, telecommunication service providers, government agencies and other industries. Increasingly based on IP, virtualization and Cloud technology, NeviON's solutions enable the management, transport and processing of professional-quality video, audio and data – in real time, reliably and securely. From content production to distribution, NeviON solutions are used to power major sporting and live events across the globe. Some of the world's largest media groups and telecom service providers use NeviON technology, including AT&T, NBC Universal, Sinclair Broadcast Group Inc., NASA, Arqiva, BBC, CCTV, EBU, BT, TDF and Telefonica.

For more information please visit www.nevion.com. Follow NeviON on Twitter @nevioncorp

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